

## CORPORATE FINANCIAL REPORTS (REVENUE) FINANCIAL YEAR 2011/2012 PERIOD 11 (February 2012)

Division	Service Area	Revised Budget £000's	Forecast £000's	Forecast Variance £000's	RAG Status	Description
	Chief Executive	200	181	-19	G	
Chief Executives		200	181	-19	G	
	Director LSP	72	55	-16	G	
Director of Northam	oton Local Strategic Partnership	72		-16	G	
	· ·					Covings in a graph or of hydrate caree this area gone of which are significant on their sure
	Assistant Chief Executive	380	304	-76	G	Savings in a number of budgets across this area, none of which are significant on their own
	Civic and Mayoral Expenses	95	101	7	G	
	Overview & Scrutiny	47	45	-2	G	
	Councillor & Managerial Support	541	510	-31	G	Savings have been made in members allowances. This happened as a result of reducing the number of Cabinet members and the boundary
	Communications	188	158	-30	G	review reducing the number of Councillors. Savings on the advertising and publicity budget.
	Communications	100	130	-30	G	As the Borough Council Election was held in combination with the Referendum on the UK Parliamentary Voting System and costs were shared
	Electoral Services	415	311	-104	В	equally between these two areas, with the Referendum costs being funded by central government. Therefore, the Council's election costs
	Electoral Convices	410	011	104	5	were just under half of the original forecast.
	Democratic Services	149	114	-35	G	Savings as a result of vacant posts throughout the year
Assistant Chief Exe	cutive	1,815	1,543	-273	В	
	Performance and change	377	322	-54	Ð	Savings reflect lower costs incurred in relation to the design and publication of the Corporate Plan (£27k) and employee cost savings as a
						result of vacant posts (£28k).
Head of Performance		377	322	-54	G	
	Head of Policy & Community Engagement Policy	79	78 °	-1 1	G G	
	Policy	9	0	-1	G	
	Community and Other Grants	1,161	1,141	-20	G	
	-		•			An average and have been in averaged as part of the Committee Control transfer project
	Community Developments Community Centres	397 332	443 293	46 -39	G G	An overspend has been incurred as part of the Community Centre transfer project Savings have been achieved through employee related costs and income from Community Centres is higher than budgeted.
	Emergency Planning	332 45	293 52	-39 7	G	Savings have been achieved through employee related costs and income from community centres is higher than budgeted.
Head of Policy and	Community Engagement	2,023	2,015	-8	G	
rioda or r oney arra	gagoo	4,486	4,117	-370	В	
	Director of Planning & Regeneration	231	225	-6	G	
<b>Director of Planning</b>	and Regeneration	231	225	-6	G	
	Asset Management	1,630	1,551	-79	G	This forecast saving primarily reflects NNDR refunds received following appeal.
	Other Buildings & Land	-1,423	-1,678	-254	В	Increased rental fee income (£231k), largely due to external rent income (back dated 5 years) being received following a successful outcome from ground rent review arbitration (£332k), offset by loss of income due to vacant properties £101k. There have also been various improvements made to reduce energy costs resulting in a forecast saving of (£56k). There is a forecast overspend which is due to properties being vacant (which are normally leased out) resulting in £26k of NNDR costs. There are also other miscellaneous variances.
	Head of Regeneration & Development	90	91	0	G	
	·			0.4		The variance is due to employee costs being higher than expected. This is mainly due to posts not becoming vacant as expected (vacancy
	Regeneration & Investment	658	692	34	G	factor), the regrading of some posts and the planned impact of the restructure not being fully in place in April 2011.
	Development	17	17	0	G	
	Programme Coordination	5	5	0	G	
Head of Regeneration	on and Development	977	679	-298	В	
	Building Control	11	21	9	G	The fearest minerally well as to the improved in fearing and fear Dec. I would be a Dec. I would be a Dec. I would be a dec.
	Development Control	328		-159	R	The forecast primarily reflects the increase in fee income received for Development Control services.
	Head of Planning	109 286		-1 0	G G	
	Joint Planning Unit Manager Planning & Regen Central Support	286 275	286 267	-7	G	
						Savings have been made through holding posts vacant. There has been an increase in funding for environmental impact assesments. Also,
	Planning Policy & Conservation	768	709	-58	G	contributions to running costs for regional parks have reduced.
Head of Planning	Head of Planning		1,561	-216	В	



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5	0	Revised	Forecast	Forecast	RAG	Description
Division	Service Area	Budget £000's	£000's	Variance £000's	Status	·
		2,985	2,465	-520	В	
	Non Distributed Costs	4,057	4,057	-320	G	
Corporate	Tion Biomadea Code	4,057	4,057	0	G	
i composition	Director of Finance & Support	664	667	3	G	
Director of Finance 8		664	667	3	G	
	Human Resources	889	927	39	G	Temporary staff requirement to undertake systems delevopment work to enable restructuring savings to be delivered.
	Single Status	50	20	-30	G	Savings in Staff as a result of the HR restructure, offsetting costs above.
	Training & Development	175	175	0	G	
Head of Human Reso	ources	1,114	1,123	9	G	
	Financial Services	1,489	1,482	-8	G	
	Audit	392	338	-54	G	Lower payments to both Internal and External Audit than had been anticipated (including discounts and refunds).
	Investments	85	61	-24	G	
	Head of Finance	84	84	0	G	
	Exchequer Service	490	521	31	G	Additional costs arising from selfservice payroll project which was required to deliver the finance restructure savings.
	Procurement	165	167	3	G	
	Concessionary Fares	0	48	48	G	These are the residual costs following the closure of the concessionary fares scheme.
Head of Finance		2,706	2,702	-3	G	
	Administrative Services	466	493	27	G	
	Head of Customer Services and ICT	84	87	4	G	
						There has been an overspend on agency staff in the Contact Centre. This is a front line service and additional staff are required to answer
	Customer Access	1,507	1,583	76		the phones to meet the demands of the public. These costs are being funded from elsewhere within the Division and the Manager is looking
						at further potential ways to reduce the overspend.
	Print Unit	235	259	25	G	
	Office Accommodation	1,138	1,029	-109	В	There is a (£67k) saving due to an NNDR rebate for the Guildhall and (£44k) savings on cleaning costs.
	Information Technology	2,367	2,367	0	G	
	Telephones	248	247	-1	G	
Head of Customer So	ervices and ICT	6,044	6,065	21	G	
	Benefits	-58	-133	-75	G	These savings largely reflect lower than anticpated costs in relation to rent allowances benefit payments.
	Head of Revenues & Benefits	86	85	0	G	
	Revenues	320	307	-13	G	
Head of Revenues a	nd Benefits	348	260	-88	G	
		14,932	14,874	-58	G	
D: ( (1)	Director of Housing	179	164	-15		
Director of Housing	0.11.0	179	164		G	
	Call Care	-215	-49	166	R	This forecast primarily reflects a reduction in income due to the loss of Call Care service contracts to external organisations.
	Home Choice & Resettlement	438	398	-41	G	These savings relate to a wide range of variances across the service. The largest of these is as a result of lower than anticipated costs on the
				00		furniture and social enterprise.
	Housing Options	386	358	-28	G	
	Head of Housing Needs Travellers Sites	94	103 -6	-16	G G	
	Private Sector Housing Solutions	-176	-6 -156	-16 19	G	
	Housing Strategy	-176 25	-136 -12	-37	G	
Head of Strategic Ho		562	634	72	A	
		740	797	57	Α	
	Land Charges	-45	-60	-16	G	
	~					
	Legal	698	765	67	Α	The forecast overspend is largely due to the use of a locum Principal Solicitor to cover a vacant post at a cost greater than budgeted.
Borough Solicitor		654	705	51	Α	



## CORPORATE FINANCIAL REPORTS (REVENUE) FINANCIAL YEAR 2011/2012 PERIOD 11 (February 2012)

Director of Environment & Culture  Director of Environment and Culture  Leavur & Culture  Auseums  Ans and Other Advistes  1,160  Auseums  Ans and Other Advistes  Auseums  Ans and Other Advistes	Division	Service Area	Revised Budget £000's	Forecast £000's	Forecast Variance £000's	RAG Status	Description
Discloser of Environment and Culture Listense & Culture Autuard Development Activities As and Other Activities As a and Other Activities As and Other			654	705	51	Α	
Leisure & Culture Museums Arts and Other Activities Arts and Activities Arts a		Director of Environment & Culture	284	177	-108	В	The savings are mainly in relation to admin posts being held vacant.
Museums Acts and Other Activities 44 33 4 67 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Director of Environment and Culture		284	177	-108	В	
Arts and Other Activities 37 67 30 6 This forecast is made up of a few variances in relation to the transfer of services to the leasure trust.  Leisure and Culture 37 67 30 6 This forecast is made up of a few variances in relation to the transfer of services to the leisure trust.  Leisure and Culture 68 7, 183 7, 18			·		-83	_	This saving is mainly attributable to a review of insurances related to this service.
Unity Leisure and Cluter					6		
Neighbourhood Erwinomenial Services  6,821 7,183 251 R Neighbourhood Erwinomenial Services  6,821 7,183 251 R Neighbourhood Erwinomenial Services  6,821 7,072 251 R Community Safety  6,821 7,072 251 R Licensing  7,62 7,68 7,072 251 R Licensing  7,68 7,68 7,68 7,68 7,68 7,68 7,68 7,68					-5 20		This foregoet is made up of a few veriances in relation to the transfer of complete to the lainure trust
Neighbourhood Environmental Serv  6.821 7,183 251 R Neighbourhood Environmental Serv  6.821 7,707 2,51 R Neighbourhood Environmental Services  6.822 7,707 2,51 R Community Safety  4.66 5.05 39 Community Safety  4.66 5.05 5.05 39 Community Safety  4.66 5.05 5.05 5.05 5.05 5.05 5.05 5.05 5	Leisure and Culture	Offity Leisure					This forecast is made up of a few variances in relation to the transfer of services to the leisure trust.
Neighbourhood Environmental Services  6.821 7,183 231 8 to a sudden an anomal form of 2294x, we have repair and nitre costs of £116x, Orfseting this is additional moment from the Country Council for recycling credits of £(438x).  Community Safety  6.821 7,022 231 R  Community Safety  6.825 7,022 235 R  Licensing  6.826 2-26 2-26 2-2 6 G Pist Control  7.83 31 334 3 6 G Pist Control  7.83 4 34 3 6 G Pist Control  7.83 2 2 6 2-2 6 G Pist Control  7.83 2 2 6 2-2 6 G Pist Control  7.83 2 2 6 2-2 6 G Pist Control  7.83 1,33 3 3 6 6 G Pist Control  7.85 2 2 6 6 2-2 6 G Pist Control  7.85 1,55 2 6 G Pist Control  7.85 1,55 2 7 2-2,665 1 22 7 2 2 2 7 2 2 2 7 2 2 2 7 2 2 2 7 2 2 2 7 2 2 2 2 7 2	Leisure and Outture		1,920	1,074	-01	0	This is due to a number of additional costs incurred prior to the successful delivery of the Enterprise Contract. These include additional
Community Safety Licensing 2-26 2-286 3-24 G Peast Control 2 0 0 2-2 G Commercial Services 331 334 33		Neighbourhood Environmental Serv	6,821	7,183	251		temporary staff cost and overtime of £294k, vehicle repair and hire costs of £110k, premises repairs and utility costs of £215k. Offseting this
Licansing 1-2c2 2-266 2-27 2-266 2-28 General Licansing 1-2c2 2-266 2-26 General Services 2-26 General Services 2-26 General Protection 1-2 2-2 0 3-2 0 3-2 0 3-2 0 3-2 0 3-2 0 3-2 0 3-2 0 3-2 0 0 3-2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Neighbourhood Envi	ronmental Services	6,821	7,072	251	R	
Pest Control Commercial Services 331 334 482 467 475 66 689 699 0 66 699 0 669 794 779 779 775 775 66 67 Head of Public Protection Neighbourhood Wardens Funts Town Centre Management Car Parking Bus Station Bus Station Markets 5-51 88 600 Markets 600		Community Safety	466	505	39	G	
Commercial Services Environmental Protection Head of Public Protection Head of Town Centre Management Head of Town Centre M		· ·	-262	-286	-24	G	
Environmental Protection Had of Public Protection Had of Public Protection Had of Public Protection Had of Public Protection For Public Protection Head of Public Protection For			2	0			
Head of Public Protection Neighbourhood Wardens 774 779 4 77							
Neighbourhood Wardens   794   719   775   G   The savings are largely attributable to vacant posts within the service.  Head of Public Prote:   1,883   1,810   -7.4   G   A review of Events budgets has been undertaken resulting in a range of savings having been made. There has also been some planned events that have not taken place.  Town Centre Management   2.5   -3   2.2   G   The savings are largely attributable to vacant posts within the service.  There are a range of variances within this service. The largest of these relate to the provision of hanging baskets, as well as reduced income as a result of the set up of the town centre BID.  There has been a reduction of £155k in car parks daily ticket income. This is due to 2.3% downturn trend in the usage of car parks and because of the Council absorbing the increase in the VAT rate. There is a delay in implementing the car park centralisation project due to technology restraints, resulting in an overspend of £28k in staffing agency costs. In addition to this, the loss of income due to the one hour free parking policy is forecast to be £187k for the year; this will be funded from an earmarked reserve and thereafter has no impact on the forecast for the service.  Bus Station					-15		
Events 332 266 -65 G A review of Events budgets has been undertaken resulting in a range of savings having been made. There has also been some planned events that have not taken place.  Town Centre Management 2-25 -3 22 G There are a range of variances within this service. The largest of these relate to the provision of hanging baskets, as well as reduced income as a result of the town centre BID.  There has been a reduction of £155k in car parks daily ticket income. This is due to 2.3% downturn trend in the usage of car parks and because of the Council absorbing the increase in the VAT rate. There is a delay in implementing the car park centralisation project due to technology restraints, resulting in an overspend of £28k in staffing agency costs. In addition to this, the loss of income due to the one hour free parking policy is forecast to be £187k for the year; this will be funded from an earmarked reserve and thereafter has no impact on the forecast for the service.  Bus Station 211 212 0 G G This is mainly as a result of reduced fee income from market stall hire. There has also been a reduction in income from catering concessions on the Market Square.  Head of Town Centre Management 11,789 11,581 203 R 9,124 9,350 227 R 11 15 is due to an over achievement of investment income as a result of higher balances during the year due mainly to capital carry forward, so has no impact for 2012/13. There is also a technical financing adjustment which contributes to this saving.  Forecast savings within Central Support Services are expected to reduce the amount of costs that are attributable to the HRA.					-75	_	The savings are largely attributable to vacant posts within the service
events that have not taken place.  Town Centre Management  -25 -3 -3 -22 -3 -3 -25 -3 -3 -3 -3 -3 -3 -3 -3 -3 -3 -3 -3 -3	Head of Public Prote						The savings are largely attributable to rasant posts maint are sortios.
as a result of the set up of the town centre BID.  There has been a reduction of £158k in car parks daily ticket income. This is due to 2.3% downturn trend in the usage of car parks and because of the Council absorbing the increase in the VAT rate. There is a delay in implementing the car park centralisation project due to technology restraints, resulting in an overspend of £28k in staffing agency costs. In addition to this, the loss of income due to the one hour free parking policy is forecast to be £187k for the year; this will be funded from an earmarked reserve and thereafter has no impact on the forecast for the service.  Bus Station  All 212 0 G  Markets -51 8 60 A  Markets -51 8 60 A  This is mainly as a result of reduced fee income from market stall hire. There has also been a reduction in income from catering concessions on the Market Square.  Head of Town Centre Management -1,789 -1,581 208 R  32,921 32,308 -613 B  This is due to an over achievement of investment income as a result of higher balances during the year due mainly to capital carry forward, so has no impact for 2012/13. There is also a technical financing adjustment which contributes to this saving.  Forecast savings within Central Support Services are expected to reduce the amount of costs that are attributable to the HRA.		Events	332	266	-65		
Car Parking  -2,257  -2,065  -		Town Centre Management	-25	-3	22	G	
Markets  -51 -51 -51 -51 -51 -51 -51 -51 -51 -5		Car Parking	-2,257	-2,065	192	R	because of the Council absorbing the increase in the VAT rate. There is a delay in implementing the car park centralisation project due to technology restraints, resulting in an overspend of £28k in staffing agency costs. In addition to this, the loss of income due to the one hour free parking policy is forecast to be £187k for the year; this will be funded from an earmarked reserve and thereafter has no impact on the
Head of Town Centre Management  -1,789 -1,581 -1,58		Bus Station	211	212	0	_	
9,124 9,350 227 R  32,921 32,308 -613 B  2,218 1,728 -491 B This is due to an over achievement of investment income as a result of higher balances during the year due mainly to capital carry forward, so has no impact for 2012/13. There is also a technical financing adjustment which contributes to this saving.  Forecast savings within Central Support Services are expected to reduce the amount of costs that are attributable to the HRA.					60	Δ	ı ,
32,921 32,308 -613 B  2,218 1,728 -491 B  -4,856 -4,726 130 R  This is due to an over achievement of investment income as a result of higher balances during the year due mainly to capital carry forward, so has no impact for 2012/13. There is also a technical financing adjustment which contributes to this saving.  Forecast savings within Central Support Services are expected to reduce the amount of costs that are attributable to the HRA.	Head of Town Centre	e Management					
2,218 1,728 -491 B This is due to an over achievement of investment income as a result of higher balances during the year due mainly to capital carry forward, so has no impact for 2012/13. There is also a technical financing adjustment which contributes to this saving.  R Forecast savings within Central Support Services are expected to reduce the amount of costs that are attributable to the HRA.			9,124	9,350	227	R	
2,218 1,728 -491 B This is due to an over achievement of investment income as a result of higher balances during the year due mainly to capital carry forward, so has no impact for 2012/13. There is also a technical financing adjustment which contributes to this saving.  R Forecast savings within Central Support Services are expected to reduce the amount of costs that are attributable to the HRA.			32 921	32 308	-613	В	
			•			R	
<b>-974</b> B			-4,856	-4,726	130	R	Forecast savings within Central Support Services are expected to reduce the amount of costs that are attributable to the HRA.
			[		-974	В	